

LOUISE OTIS

Juge • Arbitre • Médiateure

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Louise Otis works as a civil and commercial mediator and arbitrator at the Canadian and international levels. She is also Adjunct Professor at **McGill University's** Faculty of Law. She is a distinguished fellow of the International Academy of Mediators (**IAM**).

She is President of the Administrative Tribunal of the Organization for Economic Co-operation and Development (**OECD**). She is also President of the Appeal Court at the International Organization of La Francophonie (**IOF**). She is a deputy judge of the Administrative Tribunal of the European Organisation for the Exploitation of Meteorological Satellites (**EUMETSAT**). In 2020, Louise Otis was appointed member of the Internal Justice Counsel of the United Nations (**UN**).

She is a retired Justice of the Quebec Court of Appeal where she spearheaded the introduction of judicial mediation. She participated in over 3000 judgments in civil, commercial and criminal law. She has conducted over 800 mediation sessions in commercial and civil law.

Louise Otis has participated in international governance and justice reform missions with the United Nations (**UN**), International Monetary Fund (**IMF**), World Bank (**WB**), the **International Finance Corporation (IFC)** member of the World Bank Group (WB) and the Global Fund. Louise Otis was appointed by the United Nations Secretary-General to a 5-member Panel of independent international experts in charge of redesigning the United Nations system of administration of Justice.

She has created Front Line Justice (FLJ), a system of transitional justice for countries affected by conflicts and/or environmental disasters. The system was implemented in Haiti and Mali in 2012 and 2017.

DISTINCTIONS

In 2019, Louise Otis was awarded an honorary doctorate from the Université Laval, Quebec.

In 2017, Louise Otis was awarded from the University of Ottawa in recognition of her extraordinary contribution in the field of Justice.

In 2016, Louise Otis was named Grand Officer of the Ordre National du Québec (O.C.Q.).

In 2016, she received the Prix de la Justice award.

In 2015, Louise Otis was named Officer of the Order of Canada (O.C.) for her “contributions to expanding the administration of justice in Canada as a judge at the Quebec Court of Appeal, and for having created and established judicial mediation systems.”

In 2015, International Academy of Mediators awarded her the David Plant Award for Excellence in International Dispute Resolution “Recognizing world visionaries who teach the lessons of peace and understanding to create a better world”.

In 2012, Louise Otis and her co-authors received the *Walter Owen Prize* for the publication of *Recours et Procédures en Appel*.

In 2012, Louise Otis received the *YMCA Peace Medal* and a prize from the Brian Bronfman Family Foundation.

In 2011, Louise Otis received the *Médaille du Barreau du Québec*.

In 2011, she was awarded *Advocatus emeritus* by the Quebec Bar.

In 2008, the *Louise Otis Award* was created for excellence in ADR.

In 2003, Louise Otis was named *Officer* of the Ordre National du Québec in recognition for her work in designing and implementing one of the first appellate level judicial mediation programs in the world.

In 2002, Louise Otis received the *Distinguished Service Award* for vision that differences can be resolved in peaceful ways presented by The Strauss Institute for Dispute Resolution, Pepperdine University School of law.

In 2000, Louise Otis was awarded an honorary doctorate from the University of Sherbrooke in recognition of the creation of Judicial mediation.

PROFESSIONAL EXPERIENCE IN CANADA

Louise Otis graduated from Laval University, Faculty of Law and was called to the Quebec Bar in 1975. Between 1975 and 1990, Ms. Otis worked as a lawyer, specializing in labour law and administrative law.

From 1983 onwards, she specialized in public, labour and constitutional law, pleading important cases before first instance courts, the Quebec Court of Appeal, and the Supreme Court of Canada.

In the course of her career, Ms. Otis taught Civil Procedure at the Laval University Faculty of Law, in Quebec City (1984-1987). She also lectured in Civil Procedure, Criminal Law, Administrative Law and Labour Law at the Quebec Bar School (1978-1988).

She was a member of the Professional Training Committee of the Quebec Bar where she initiated and participated actively in developing a course entitled The Drafting of Legal Texts at the Quebec Bar School (1984-1987).

She was also involved in several professional activities directly related to the practice of law. From 1981 to 1985, she was a member of the Quebec Justice Advisory Council, advising the Quebec Minister of Justice on all matters relating to the administration of justice, particularly with regard to legislative reforms. She was also a member of the Board of Directors of SOQUEM (Société québécoise d'exploitation minière) between 1985 and 1987.

In 1990, she was appointed a Judge to the Quebec Superior Court. Between 1993 and 2009, she was appointed a Judge at the Quebec Court of Appeal. The Quebec Court of Appeal has general appellate jurisdiction over all courts in Quebec and also performs judicial review in relation to all administrative tribunals. It is one of the two largest appellate courts in Canada, and hears matters governed both by civil and common law principles. Ms. Otis participated in over 3000 judgments in civil, commercial, administrative and criminal law.

In 1997, Ms. Otis instituted one of the world's first programs of integrated judicial mediation. In Quebec, all the courts and tribunals have since developed a judicial mediation program, integrated into the traditional justice system. Since 2004, at her instigation, a program of facilitation in criminal matters has also been launched in Quebec.

In March 2009, Ms. Otis founded the Canadian Conference for Judicial Mediation ([CCMJ](#)) intended to encourage the emergence, establishment and advancement of judicial mediation in Canada.

In 2010, she co-founded the International Conference on Mediation for Justice ([ICMJ](#)), with Justice Beatrice Brenneur, from France. ICMJ is an international institution committed to advancing mediation in the judiciary around the world.

Since 1997, Ms. Louise Otis has conducted over 800 mediation sessions in civil and commercial matters and since 2009, she has presided over 60 arbitrations also in civil and commercial matters.

In 2016, Louise Otis has been tasked by the Global Fund to fight HIV/AIDS, tuberculosis, and malaria to review the system of Administrative justice.

Throughout her career, Ms. Otis has acted as a member of the jury in several moot court competitions. Since 2005, she has been a member of the National selection committee for the Bora Laskin Award, established to recognize outstanding contributions in labour law.

Louise Otis was also a member of the Board of directors of the International Center for Human Rights Education ([EQUITAS](#)). She was also part of the Advisory Committee of the University of Sherbrooke Chaire de droit et de gouvernance de la Santé, and part of the Board of directors of Place des Arts and part of the Acquisition of Art Committee of the Montreal Museum of Fine Arts.

INTERNATIONAL CAREER

In 2016, Louise Otis has been tasked by the [Global Fund](#) to fight HIV/AIDS, tuberculosis, and malaria to review the system of Administrative justice.

In 2015, the International Finance Corporation ([IFC](#)) gave Louise Otis the mandate to prepare an analysis and training programs to implement mediation systems in businesses in Egypt.

In 2014, Ms. Otis was part of three-member expert team with the mandate to revise the administrative justice system of the World Bank ([BM](#)).

In 2013, Louise Otis was appointed by the United Nations' Executive Office of the Secretary-General ([UN](#)) as an expert, in charge of the review of the UN Whistleblowing and Protection against Retaliation Policy.

In 2013, Louise Otis acted as a consultant for the International Finance Corporation (IFC) of the World Bank group ([BM](#)), in order to assist Egypt in drafting and implementing legislation in commercial mediation.

In 2012-2013, Ms. Otis was appointed by the International Monetary Fund ([IMF](#)) as an expert to review the Administration of justice system.

In 2011, she conducted an investigation on the application of the UN Protection against Retaliation Policy by the UN Ethics Office.

In March 2010, as a legal expert, Louise Otis accompanied Her Excellency, The High Honourable Michaëlle Jean during a State visit to Senegal, Congo, Rwanda and Cape Verde. During these visits, the Governor General has built on existing international relationships and strengthened ties across a broad range of sectors of Canadian life.

In September 2009, Louise Otis participated in an assessment mission on the detention of prisoners in Haiti. The goal of the mission was to conduct a pilot project on the release from custody according to the Haitian law. The mission was monitored by the Department of Foreign Affairs, Trade and Development Canada ([DFATD](#)) and Lawyers without Borders, Canada.

In June 2009, she was invited by DFATD to join a 25-person panel of experts on International Conflict Resolution, and to participate in a Mediation Policy Forum on the Canadian contribution to the resolution of international conflicts through mediation.

In May 2009, she lectured on conflict resolution at the University of *New Zealand's Faculty of Law* and at the High Court of Auckland.

In April 2009, she was invited by The Honourable Rob Hulls, Attorney General of the State of Victoria in Australia, to deliver a series of twelve Conferences and training courses to members of the Judiciary and the Bar.

In February 2009, at the request of Justices from Appellate Courts of Brazil, Louise Otis created a joint project between Canada and Brazil for judicial mediation training at McGill University in Montreal. The training was organized and directed by Louise Otis and Professor Roberge from University of Sherbrooke.

In February 2008, Louise Otis carried out an information and training mission at the request of the Consulate in Sao Paulo and in Rio de Janeiro to present the Quebec model of judicial mediation. The mission resulted in an agreement to offer a training course in judicial mediation to justices from Federal and Appellate Courts of Brazil.

In 2007, Louise Otis was given the mandate by the Organisation de la Francophonie ([OIF](#)) to implement a frontline justice plan in Haiti, a transitional justice programme designed to meet the immediate legal needs of the people of Haiti.

In 2007, Louise Otis was appointed by the United Nations ([UN](#)) Secretary-General Kofi Annan, to a 5-member panel of independent international experts, in charge of redesigning the United Nations system of administration of justice. In 2008, the recommendations of the experts were approved by Secretary-General Ban Ki-moon and by the General Assembly of the United Nations.

In November 2006, Louise Otis, in collaboration with a representative from the Netherlands, prepared a report intended to establish the scope of intervention of Canada and the Netherlands as part of the Canadian Support Project to implement the *Ten-Year Justice Development Program in Mali* (PACMO-PRODEJ).

At the request of the Canadian Government, Louise Otis served as an expert consultant in the development of an interim cooperation framework for the reform of justice in Haiti (2004-2005). She also participated in the drafting of the judicial reform plan currently implemented by Organisation de la Francophonie ([OIF](#)) on behalf of Canada and the European Union.

In 2005, Louise Otis was invited to Australia to present the Quebec criminal justice system to the Ministers of Justice of the Australian States, as well as the Federal Minister of Justice. In September 2008, Rob Hulls, Deputy Premier of the State of Victoria, came to Montreal for a training program with Louise Otis to implement the first judicial mediation program in civil matters in Australia.

In October 2005, Louise Otis served as an expert consultant on a case management in the *Canada-China Judicial Linkages Project* (National Judicial Institute and CIDA).

In May 2005, at the request of the Council of Europe, Louise Otis prepared and facilitated a 5-day seminar on negotiation and mediation to representatives of 19 European countries.

In March 2004, at the request of the Commissioner for Federal Judicial Affairs, Louise Otis gave lectures on commercial mediation at the Supreme Court of Arbitration of the Russian Federation, in Russia.

In 2000, at the request of the Canadian Ambassador to Mali and of the Canadian International Development Agency ([CIDA](#)), Louise Otis and Jacques Frémont, Dean of the Faculty of Law at the University of Montreal, co-chaired a Canadian Mission to set priorities for the development of justice in Mali and produced a report and recommendations aimed at guiding judicial reform (July-December 2000).

PAPERS PRESENTED

Louise Otis has participated in many professional workshops and international conferences, notably on international administrative law, labour law, dispute resolution and public law.

« Debate on Tax justice », Sommet International de la Fiscalité, TaxCOOP, Montréal, 13 octobre 2020.

« L'accès à la justice et les Modes de résolution des litiges en propriété intellectuelle », Conférence de clôture de la Conférence « Regards comparés sur l'Évolution de la propriété intellectuelle en France et au Canada », CPPI, AFPI, ALAI Canada, 26 février 2020, Montréal, Québec. »

« La refondation de la fiscalité internationale pour une justice environnementale », 25^e Conférence sur le climat des Nations Unies (COP25), Madrid, 11 décembre 2019.

“Commercial Arbitration in Brazil: The 2019 Singapore Mediation Convention”, Chamber of commerce Brazil-Canada, Consulate general of Brazil, Montreal, September 4, 2019.

“China International Commercial arbitration Summit: Interaction and integration of Diversified dispute resolution mechanisms.” Shanghai, China, September 30, 2019.

“Skills in International Commercial Disputes”, Shanghai, China, September 30, 2019.

“*Mediation: Balance between Market and Law*”, 2019 Toronto summit on Commercial Dispute resolution in China, Toronto, June 24 2019.

“Judicial Intellectual Property Mediation”, European Union Intellectual Property Office ([EUIPO](#)), Alicante, Spain, May 30, 2019.

“Legitimate expectations in International Global Law”, International Labour Organization ([ILO](#)), Geneva, April 16, 2019.

« La justice de première ligne ([FLJ](#)) menée par Avocats Sans Frontières », UQUAM, Montréal, 16 mars 2019.

« Formation en Médiation judiciaire pour les Juges de l'espace OHADA », University McGill, Montréal, 24 novembre 2018.

« Le futur de la médiation par juge », vingtième anniversaire de la médiation judiciaire, ICAJ, Montréal, 22 novembre 2018.

Moderator and judge, The TaxCOOP 2018 debate, *Tax Competition harmful or positive? Conférence de Paris*, OECD, October 4, 2018, Paris.

Lecture on “Burden of Proof and Standard of Proof in Global Administrative and Labour Law” International Administrative Tribunals Conference, European Public Law Organization ([EPLO](#)), Athens, September 14, 2018.

Lecture on “Mediation in International Organizations”, African Bank of Development, Abidjan, Côte d’Ivoire, June 28, 2018.

« La coexistence avec les peuples autochtones », Ministère de la justice du Canada, Montréal, 27 février 2018.

“Negotiation and mediation in Labour law”, McGill University, Faculty of law February 19-24, 2018.

Mission d’experts « Règle de droit », Organisation Internationale de la Francophonie ([OIF](#)), Ryad, 4-6 février 2018.

Conference on “The future of legal education”, McGill Faculty of law, January 16, 2018.

Conference on “Civility in the profession and at school”, McGill Faculty of Law, Montréal, January 8, 2018.

The Development challenges of civil Justice in the OHADA zone, Master Class to judges, lawyers and government officials from the African members States of the OHADA zone, Montreal, UQUAM, June 27, 2016.

TaxCOOP 2016 Debate: Tax Competition or Tax cooperation? Consequences for developing countries, Conference on “Winning the Tax Wars: Global solutions for developing countries”, The World Bank, Washington, May 23, 2016.

La médiation comme mode de solution des litiges civils, Conférence à la Faculté de droit de l’Université de Montréal, Montréal, 15 mars 2016.

Moderator/Speaker, Scientific Panel on Climate Changes, Climate Change Post-Paris COP21, International Women Forum ([IWF](#)) Continuum Conference, Montréal, February 10, 2016.

Mediation of Natural Resources Conflicts, Canadian launch of the United Nations’ new publication, “Natural Resources and Conflict: A Guide to Mediation Practitioners”, McGill’s Institute for the Study of International Development ([ISID](#)) and United Nations Environment Programme ([UNEP](#)), Montreal, November 26, 2015.

Mediation with First Nations communities, Annual Conference 2015. International Academy of mediators ([IAM](#)), Baltimore, USA, October 23, 2015.

Mediation of Natural Resources Conflicts, Canadian launch of the United Nations; new publication Natural Resources and Conflict: A Guide to Mediation Practitioners, McGill's Institute for the Study of International Development (ISID) and United Nations Environment Programme ([UNEP](#)), Montréal, November 26, 2015.

The future of international commercial mediation The Cairo Regional Centre for International Commercial Arbitration ([CROCICA](#)), Cairo, Egypt, June 11, 2015.

Conception de systèmes de médiation judiciaire et extra-judiciaire, Les Entretiens Jacques cartier, Montréal, 7 octobre 2014.

Les systèmes de médiation, Conférence de Clôture du Colloque de formation des juges de Chine, Université de Montréal, Montréal, 30 octobre 2014.

"Inside and out: Probing the Boundaries of Law", McGill's Annual Graduate Conference in Law, May 30, 2014.

La Protection contre les représailles dans le contexte des divulgations internationales (Whistleblowing), Congrès annuel du Conseil canadien de droit international (CCDI), Ottawa, 14 novembre 2013.

La résolution des conflits: un investissement pour le futur, 4th International Conference on Mediation, Moscou, 27 octobre 2011.

Reform of the Administrative Justice System at the United Nations. Grand Duché du Luxembourg, April 2, 2011.

CERIUM, Réseau francophone des opérations de paix (ROP) International Mediation and Negotiation of Peace Treaties, Montreal, June 29, 2011.

Dispute Resolution Skills for Judges from around the Globe, Pepperdine University, California, July 26-31, 2010.

Commercial and Civil Justice, Nova Scotia Court of Appeal, Halifax, December 15, 2009.

The Place of Commercial Mediation, Vietnamese Mission to Canada Montreal, Université McGill, November 30, 2009.

Ethical dilemmas in Mediation: Judging Skills Program ([NJJI](#)) Supreme Court of British Columbia, Vancouver, November 11-12, 2009.

The United Nations' Administrative System of Justice, École Nationale d'Administration Publique ([ENAP](#)) Montreal, October 7, 2009.

Administrative Justice Reform at the United Nations, McGill International Law Society McGill University, Montreal, March 4, 2009.

Explore the Benefits of Commercial Arbitration and Mediation, ADR Institute of Canada, Inc., Montreal, October 17, 2008.

Dispute Resolution: Ethical Principles, Training Program in Judicial Ethics under the direction of Madam Justice Georgina Jackson, Saskatchewan Court of Appeal, National Judicial Institute, Montreal, September 11, 2008.

Mediation and Ethical Principles in Brazilian Law, Creating Integrated Systems of Judicial Mediation in Brazil, Conference Series at State and Federal Appellate Courts of Sao Paulo and of Rio de Janeiro and State Universities, Department of Foreign Affairs, Trade and Development Canada, Sao Paulo, Brazil, February 17-20, 2008, Rio de Janeiro, Brazil, February 20-25, 2008.

The Protection of Individual Rights in the Context of International Justice, American Society of International Law, World Bank Administrative Tribunal, ASIL Colloquium on International Administrative Tribunals and the Rule of Law Washington, U.S.A., March 27, 2007.

Justice in the 21st Century, Inaugural Conference at the Annual General Assembly of the Court of Quebec, Quebec City, November 9, 2006.

Building Justice in Fragile States, Roundtable hosted by the Department of Foreign Affairs, Trade and Development Canada and the Department of Justice Canada, Ottawa, June 28-29, 2006.

Front-Line Justice, Harvard University, Harvard Fellows Foreign Visitors Program ([BCP](#)), Minister of International Relations, Quebec City, September 1, 2005.

Mediation and Negotiation, International Academy of Mediators Montreal, May 12, 2005.

Judicial Mediation in Canada, Supreme Court of Sydney (Appeal Court and Trial Division) State of New South Wales, Sydney, Australia, April 7, 2005.

Front Line Justice: A New Model for International Justice, International conference on "Peace, Justice and Reconciliation in the Asia Pacific Region", The Australian Centre for Peace and Conflict Studies, University of Queensland State of Queensland, Brisbane, Australia, April 2, 2005.

Judges and Mediation, Supreme Court of Brisbane (Appeal and Trial Division) State of Queensland Brisbane, Australia, March 28–April 3, 2005.

Teaching Legal Ethics, Law Asia Conference 2005, The Law Association for Asia and the Pacific State of Queensland Gold Coast, Australia, March 22, 2005.

Administrative mediation, Court of Appeal and Supreme Court of Perth State of Western Australia Perth, Australia, March 18, 2005.

Case Management in Criminal Law, Supreme Court of Melbourne (Appeal and Trial Division), State of Victoria, Melbourne, Australia, March 10-16, 2005.

The Transformation of How We Relate to the Law by Judicial Mediation, Albert-Mayrand Conference, Faculty of Law, University of Montreal, Montreal, November 11, 2004.

Judicial Mediation at the Quebec Court of Appeal – To State or Not to State the Law: That is the Question – Judicial Mediation and its Rules, Seminar entitled “Stating the Law”, Faculty of Law and Political Science, University of Quebec at Montreal, Montreal, November 4, 2004.

The new way to render civil and commercial justice in the Province of Quebec, Harvard University, Harvard fellows Foreign Visitors Program ([BCP](#)), Minister of International Relations, Quebec City, QC, September 2, 2004.

New Trends in commercial mediation: Worldwide overview, Conference on Recent developments in International Commercial Dispute Resolution, Canadian Bar Association ADR Section/United Nations Commission on International Law and the Continuing Legal Education Committee, Ottawa, June 11, 2004.

Judicial Mediation in Canada: When judges act as mediators for the benefit of citizens and lawyers, American Bar Association, Dispute Resolution Section Sixth Annual Conference, New York, U.S.A., April 17, 2004.

Making Justice Accessible and Increasing the Efficiency of the Judicial System, Lecture and Workshop on Commercial Mediation, Supreme Arbitration Court of the Russian Federation, Moscow, Russia, March 19, 2004.

Early Settlement of Disputes and the Role of Judges, Council of Europe, Palais de l'Europe, Strasbourg, France, November 25, 2003.

How to Establish a System of Commercial Mediation? 2003 Master's Forum, The Straus Institute for Dispute Resolution, Pepperdine University School of Law, Malibu, California, October 17-18, 2003.

Implementation and Administration of a Judicial Mediation Program, Court of Appeal of British Columbia, Vancouver, B.C., October 10, 2003.

Judicial Mediation in Canada, Dispute Resolution Section Fifth Annual Spring Conference American Bar Association, San Antonio, Texas, March 20-22, 2003.

Judicial Mediation Service of the Quebec Court of Appeal, Conference of the Institut international de droit d'expression et d'inspiration françaises ([IDEF](#)), Luxembourg Palace Paris, France, March 6-8, 2003.

Judicial Mediation in Belgium, Egmont Palace, Brussels, Belgium, October 9, 2002.

Commercial Mediation Quebec, Franchise Council, Montreal, September 5, 2002.

Philosophy of Conciliation: Daring to Render Justice in a Different Manner, Commencement Speech, University of Montreal, Faculty of Law, Montreal, August 27, 2002.

Beyond Accommodation to Equality in the Courtroom – Gatekeepers, Advocates or Referees?, New Brunswick Education Program., Chair of the Roundtable “Access to the Courts for Peoples With Disabilities” (Case Studies and Law), St-Andrews-by-the-Sea, New Brunswick, June 26-27, 2002.

Comments on the Conditions and Foundations of the Transformation of Modes of Social Regulation, International Seminar on Reparatory Justice and Criminal Mediation, L'Estérel, Montreal, May 22, 2002.

Family Mediation, Montreal Bar Association Week Montreal, May 3, 2002.

Mediation: Legal Perspectives for Arbitrators and Mediators Conférence des Arbitres du Québec, Montreal, April 27, 2002.

Special Issues for Sitting Judge Mediators, Masters Forum, Strauss Institute for Dispute Resolution Pepperdine University School of Law, Malibu, California, March 15-16, 2002.

Mediation in Insurance Law, Risk Management Day, Quebec Risk & Insurance Management Association ([QRIMA](#)) Montreal, February 20, 2002.

Taming the Difference, 12th Annual Conference of the Institut québécois de la déficience intellectuelle Longueuil, QC, November 3, 2001.

Alternative Forms of Dispute Resolution, Lord Reading Law Society, Montreal, November 1, 2001.

New Tools for Justice in the 21st Century: The Use of Videoconferencing and Electronic Communication Technologies, Court of Appeal of Versailles, Paris, France, October 26, 2001.

Judicial Conciliation, Tulane University's Lecture, McGill University, Montreal, July 10, 2001.

Legislative Changes to the Code of Civil Procedure, Seminar - Appellate Courts, Quebec Bar Association, Montreal, June 14, 2001.

Commentator at the Roundtable on "Social Relationships in Transition Law" Commission of Canada, Ottawa, May 1, 2001.

Role of the Modern Judiciary, University of Sherbrooke, Convocation address Longueuil, QC, March 30, 2001.

A Different Way of Rendering Justice in a Diverse Society, University of Sherbrooke, Faculty of Law, Sherbrooke, QC, November 10, 2000.

Role of Judges in Managing the Court and Case Management, Conference of "Croatian Judges on Judicial Independence" International Commission of Jurists Seminar, Montreal, November 7, 2000.

Setting up an Extrajudicial Conflict Resolution Program, Conference for Judges of the Court of Quebec Montreal, November 2, 2000.

The Quebec Charter is Twenty-Five Years Old, Seminar organized by the Quebec Bar Association, Montreal, October 27, 2000.

Access to justice: Getting Closer to the Litigants, Training Advisory Committee: Court of Quebec, Montreal, June 16, 2000.

The Conciliation Service Program of the Court of Appeal of Quebec, Appellate Courts Seminar/National Judicial Institute on "How Will We Do Our Work in the Millennium - Conciliation, Mediation, Management", Ottawa, April 11, 2000.

The Duty to Act in a Reserved Manner and the Freedom of Expression of the Magistrate, Workshop entitled Democracy – Media Bamako, Mali, February 11, 2000.

The Conciliation Service Program of the Court of Appeal of Quebec, Faculty of Law, University of Sherbrooke, Sherbrooke, QC, January 27, 2000.

The Conciliation Service Program of the Court of Appeal of Quebec, Court of Appeal of Ontario, Toronto, January 21, 2000.

Methods of Conflict Resolution and Judicial Conciliation, Quebec Association of Insurers, Montreal, December 8, 1999.

An Alternative to the Trial System, Quebec Rental Board Annual Conference Montreal, October 1999.

Sentencing and The Fair Treatment of Minorities, National Judicial Institute Conference entitled "Rendering Justice in a Diverse Society", Montreal, October 1999.

Judicial Conciliation at the Quebec Court of Appeal, Canadian Bar Association Montreal, October 15, 1999.

The Conciliation Service Program of the Court of Appeal of Quebec, International Symposium on Alternative Dispute Resolution sponsored by the Advisory Committee on Private Commercial Disputes of the North American Free Trade Agreement ([NAFTA](#)), Mexico City, Mexico, June 3-4, 1999.

Judicial Conciliation and the Trial System, Conference on Judicial and Extrajudicial Modes of Conflict Resolution Bar Association of Laval, Laval, QC, April 16, 1999.

Conciliation Methods at the Quebec Court of Appeal, Colloquium for a New Civil Justice: The Crisis of Efficiency for European Justice - European Judges and Public Prosecutors for Democracy and Fundamental Rights ([MEDEL](#)), Paris, France, January 1999.

Labour Relations and Public Order, Conference of the Association Henri Capitant on Public Order Beirut, Lebanon, May 1998.

Portrait of the Civil Justice System, Laval University, Faculty of Law, Quebec City, September 1997.

Conciliation at the Court of Appeal, Court of Appeal Committee: Quebec Bar Association, Quebec City, April 1997.

Sexual Equality in the Legal Profession, Quebec Junior Bar Association Quebec City, QC, 1993.

The Future of the Legal Profession, Laval University, Faculty of Law, Quebec City, 1993.

Does Sexual Prejudice Have Free Reign in the World of Law, Conference of Superior Courts of Quebec, Quebec City and Montreal, 1991.

PUBLICATIONS

« La médiation internationale au temps des changements climatiques » Louise Otis, *Lettre des Médiations, Médiation dans le domaine de l'environnement*, p.42, No 9, juin 2020.

“The protection of legitimate expectations in Global Administrative Law”, Louise Otis & Jeremy Boulanger-Bonnely, dans *ILO100, Law For Social Justice*, International Labor Organization, 2019, Geneva.

« Les acteurs de la justice sociale », Louise Otis & Lise Casaux-Labrunée, dans *Droit Social, Les acteurs de la justice sociale*, Dalloz, no7/8-juillet-août 2017, p.624.

« Le médiateur et les dilemmes éthiques: proposition d'un cadre de réflexion », Louise Otis & Catherine Rousseau-Saine, *Festschrift Ahmed Sadek El-Kosheri, Ziadé(Ed)*, 2015, Kluwer arbitration, p.121.

« Le Médiateur et les dilemmes Éthiques : proposition pour un cadre de réflexion », publication 2014.

“Confidentiality in Judicial Mediation”, Otis, Rousseau-Saine et Reiter: *The multi- Tasking Judge: Comparative Judicial Dispute Resolution*, Thompson Reuter, Australia, 2013, ch.10.

“The Reform of the United Nations Administration of Justice System: The United Nations Appeals Tribunal after One Year”, Otis & Reiter, (2011) *10 Law & Practice Int'l Cts & Tribs*, 405.

“Mediation as the Freudian Transfer of Judicial Authority”, (2011) *Russian Journal of mediation*, October 2011.

“Judicial Mediation in Appeal, *in Recours et Procédures en Appel*”, LexisNexis, Montréal, 2011, p.153. (Walter Owen Prize).

« A conciliação judicial no Tribunal de Segunda instância do Québec » dans Fernanda Maria Dias de Araújo Lima, Rosane Maria Silva Vaz Fagundes et Vânia Maria Vaz Leite Pinto, dir., *Manual de Mediação: Teoria e Prática*, Belo Horizonte, New Hampton Press, 2007, 137.

“Judicial Mediation in Quebec” dans Nadja Alexander, dir., *Global Trends in Mediation*, 2 éd., Alphen an den Rijn, Kluwer Law International BV, 2006, 107 (avec Eric H. Reiter).

“Mediation by Judges: A New Phenomenon in the Transformation of Justice” (2006) *6 Pepperdine Dispute Resolution Law Journal* 351 (avec Eric H. Reiter).

« La transformation de notre rapport au droit par la médiation judiciaire », Louise Otis, 8e Conférence Albert-Mayrand, Montréal, Éditions Thémis, 2005.

“Front-Line Justice” (2006) 46 Va. J. Int'l. L. 677 (avec Eric H. Reiter).

« La médiation judiciaire à la Cour d'appel du Québec » dans André Riendeau, dir., *Dire le droit: pour qui et à quel prix?*, Montréal, Wilson & Lafleur, 2005, 57.

« La transformation de notre rapport au droit par la médiation judiciaire », *Conférence Albert-Mayrand 2004*, Montréal, Éditions Thémis, 2005.

“Alternative Dispute Resolution: Judicial Mediation” in *The Early Settlement of Disputes and the Role of Judges. Proceedings of the 1 European Conference of Judges*, Strasbourg, 2003 (Strasbourg: Council of Europe Publishing, 2005) 71.

“Judicial Mediation in Canada: When Judges Act as Mediators for the Benefit of Citizens and Lawyers”, the American Bar Association Section of Dispute Resolution: Resolution and Resilience, New York City, April 17, 2004 [unpublished].

“Judicial Conciliation at the Quebec Court of Appeal” (2003) 1:2 R.P.R.D. 1.

« La justice conciliatoire : l'envers du lent droit » (2001) 3 : 2 *Éthique publique* 63.

“The Conciliation Service Program of the Court of Appeal of Quebec” (2000) 11 *World Arb. & Mediation Rep.* 80.

« L'ordre public dans les relations de travail » (1999) 40 *C. de D.* 379.

« Éthique au travail: Un défi vers l'égalité » dans *L'éthique au quotidien*, Montréal, Les Éditions Québec/Amérique, 1990, 51.

MEDIATION TRAININGS AND PROGRAMS

Drawing on her extensive experience as a mediator, Louise Otis designed training programs in mediation for judges, jurists and non-jurists. These programs pursued many objectives, namely:

- to understand the nature and the development of conflicts;
- to understand the role of the judge-mediator, the mediator, and the negotiator;
- to acquire the knowledge and skills of a negotiator;
- to develop an understanding of the dynamics of negotiations and intervention strategies;
- to acquire the skills to overcome an impasse in negotiations;
- to understand the ethical rules that govern the judge-mediator, the mediator and the negotiator (ethics and immunity);
- to master the process of negotiation;
- to design a system of mediation adapted to the realities and different cultures of States;
- to develop systems of first responses for the resolutions of armed conflicts;
- to develop transitional justice systems to assist States in post-conflict situations.

Louise Otis has directed intensive training sessions for jurists and non-jurists in Canada, France, Belgium, Morocco, Mali, Rwanda, Uganda, Switzerland, Australia, Russia, China, Serbia, Norway, Denmark, Finland, Ukraine, Haiti, Romania, Brazil, Argentina and to some member states of the Caribbean Community and Common Market ([CARICOM](#)).

In March 2004, at the initiative of Justices Louise Otis and Michel Proulx, the Court of Appeal of Quebec, the Superior Court of Quebec and the Court of Quebec adopted a common judicial policy establishing a pilot program in criminal mediation for "Pre-trial management conferences and facilitation conferences in criminal matters". This was the first program of its kind in the world.

Louise Otis has also designed the first training program in mediation for judges in collaboration with the University of Sherbrooke. A training program on mediation for judges has since then been regularly offered by the National Judicial Institute.